



**FasTrak® Customer Service Center**  
 P.O. Box 26926 | San Francisco, CA 94126  
 877-BAY-TOLL (877-229-8655)  
 415-974-6356 (FAX)  
 (+1) 415-486-8655 (Outside the United States)  
 bayareafastrak.org

**FOR OFFICE USE ONLY**

Closing Balance \$ \_\_\_\_\_ Toll Tag Deposit \$ \_\_\_\_\_ Refund \$ \_\_\_\_\_  
 Method of Payment: Cash/Check Visa Mastercard American Express Discover  
 CSR Initials \_\_\_\_\_ Date \_\_\_\_\_ Finance Initials \_\_\_\_\_

**FASTRAK ACCOUNT CLOSURE**

**ACCOUNT INFORMATION** (Please print or type)

\*Required

FASTRAK ACCOUNT OR TOLL TAG NUMBER*		
FIRST NAME*	LAST NAME*	
COMPANY		
ADDRESS*		
CITY*	STATE*	ZIP CODE*
PHONE NUMBER (Mobile preferred)	EMAIL	

**TOLL TAG DEPOSIT**

**Important:** All toll tags **MUST** be returned with your account closure request. Review registered tags in account to ensure all are returned. A \$5 fee will be charged for each unreturned toll tag. No additional credits/refunds will be given if toll tags are returned after the account is closed. See website for additional tag return options.

NUMBER OF TOLL TAGS RETURNED? \_\_\_\_\_

Please check this box to indicate you will **not** return your toll tags.

**MAIL REFUND TO (IF DIFFERENT FROM ABOVE):**

ADDRESS		
CITY	STATE	ZIP CODE

**REASON FOR ACCOUNT CLOSURE**

Moving (New address provided above)  Not Happy with Service (please explain)

Death of Account Holder  
 For verification, please include a copy of the death certificate, a copy of the Power of Attorney if an estate has been established, or other documentation (e.g., obituary, funeral pamphlet, etc.).

Other (please explain) \_\_\_\_\_

By signing this form, you are authorizing the FasTrak Customer Service Center to close your account. Refunds will be processed in approximately 30 days to allow for posting of transactions after request is submitted. For cash/check accounts, refunds will be made by check. For credit card accounts, a credit will be issued to the credit card on the account.

For a business account, this form must be signed by the contact listed on the account. If there are multiple contacts listed, only one contact is required to sign the Account Closure Form. If there are no contacts listed, a letter requesting to close the account on business letterhead must be submitted and signed by an officer of the company.

SIGNATURE	DATE
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